

# EZWOODS – PRIVACY POLICY

Welcome to Ezwoods. Your privacy is important to us. This Privacy Policy explains how Ezwoods collects, uses, stores, and protects your personal information when you visit ezwoods.in, purchase products, book interior services, customize furniture, or book a consultation.

## Information We Collect

Full Name  
Mobile Number  
Email Address  
Billing Address  
Shipping Address  
Payment Information (processed securely through our payment partners)  
Product and Service Preferences  
Interior Project Details  
Custom Furniture Specifications  
Device Information  
IP Address  
Browser Type  
Website Usage Data  
Cookies and Similar Technologies

## How We Use Your Information

Process and deliver your orders.  
Schedule installation, consultation, and interior services.  
Process payments and refunds.  
Provide customer support.  
Improve our products and services.  
Send order updates and service notifications.  
Prevent fraud and unauthorized activities.  
Comply with applicable legal requirements.

## Payment Information

Ezwoods currently accepts online payments only. We do not store your debit card, credit card, UPI PIN, CVV, or internet banking credentials. Payments are securely processed through trusted third-party payment gateways.

## Sharing of Information

We may share limited customer information only when necessary with delivery partners, installation teams, interior contractors, consultation professionals, payment gateway providers, technology service providers, and government authorities when legally required. We do not sell, rent, or trade your personal information for marketing purposes.

## Cookies

Used to improve website performance, remember preferences, analyze traffic, and enhance customer experience. You may disable cookies, but some features may not function properly.

## Data Security

Ezwoods uses commercially reasonable security measures. No method of transmission or storage is 100% secure.

## Customer Responsibilities

Provide accurate information, keep account credentials confidential, and report unauthorized

account use promptly.

### **Marketing Communication**

With your consent, Ezwoods may send promotional offers, new product launches, and service updates via email, SMS, or WhatsApp. You may opt out at any time.

### **Third-Party Links**

Ezwoods is not responsible for external websites' privacy practices.

### **Children's Privacy**

Ezwoods does not knowingly collect personal information from individuals under 18 years of age.

### **Data Retention**

Information is retained only as long as necessary for orders, refunds, warranties, legal compliance, and dispute resolution.

### **Your Rights**

You may request access, correction, updating, deletion (where permitted), and withdrawal of marketing consent.

### **Changes to this Privacy Policy**

Updated versions will be published on ezwoods.in and become effective upon publication.

### **Contact Us**

Ezwoods

Website: [ezwoods.in](http://ezwoods.in)

Email: [support@ezwoods.in](mailto:support@ezwoods.in)

Phone: 9211973886



**EZWOODS**