

EZWOODS - TERMS & CONDITIONS

Welcome to Ezwoods. By accessing or using our website, products, or services, you agree to comply with these Terms & Conditions. If you do not agree with these terms, please do not use our website or services.

About Ezwoods

Ezwoods provides online sale of furniture and home-related products, interior design and execution services, custom furniture and customization services, and home consultation services.

Eligibility

By placing an order or booking a service, you confirm that you are at least 18 years old or using the website under the supervision of a legal guardian; all information provided is accurate and complete; and you are legally capable of entering into a binding agreement.

Products

Product images are for representation only. Minor differences in color, texture, wood grain, finish, and dimensions may occur due to lighting, screen settings, natural materials, and manufacturing tolerances.

Orders & Payments

Online payments only. Orders are confirmed after successful payment. Ezwoods may cancel orders due to pricing errors, stock unavailability, suspected fraud, or technical issues, with a full refund.

Installation Services

Installation is available for eligible products if selected and paid. Scheduling depends on delivery and availability. Customers must provide safe access.

Returns & Replacements

Eligible products may be returned or replaced within 7 days subject to policy. Customized products are not eligible unless damaged or defective.

Interior Services

Design proposal provided before work. Contractor arranged after payment. If no contractor visit within 3 days (excluding customer delays/force majeure), customer may request full refund. Timelines depend on scope.

Cancellation of Interior Services

Full refund within 24 hours. Later cancellations may incur charges. Once work starts, charges apply based on completed work.

Custom Furniture

Custom orders may be cancelled within 24 hours only. No refund after production starts. Refusing delivery does not qualify for refund.

Consultant Booking

Consultation fee may apply. Visits are arranged within 24 hours subject to availability.

Customer Responsibilities

Provide accurate details, cooperate during delivery and installation, ensure site readiness, and make payments as agreed.

Warranty

Covers manufacturing defects only. Excludes normal wear, water, fire, misuse, improper handling, unauthorized modifications, and third-party damage.

Intellectual Property

All website content is owned by Ezwoods and may not be copied without permission.

Limitation of Liability

Ezwoods is not liable for indirect, incidental, special, or consequential damages.

Force Majeure

Ezwoods is not responsible for delays due to events beyond reasonable control.

Changes to Terms

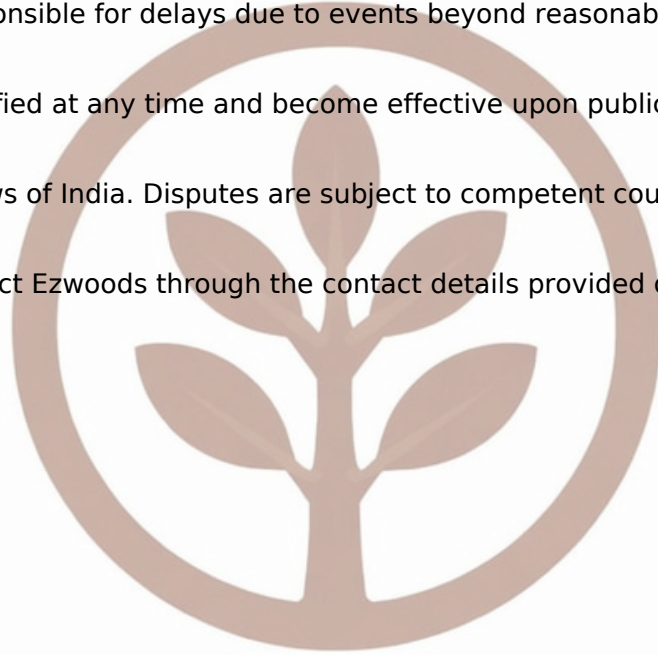
Terms may be modified at any time and become effective upon publication.

Governing Law

Governed by the laws of India. Disputes are subject to competent courts in India.

Contact Us

For questions, contact Ezwoods through the contact details provided on the official website.



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